

Türkiye Geneli yükseköğretim kurumları sınavı YABANCI DİL TESTİ

SINAV KODU Y 2 4 2 5 DENEME SINAV



T.C. KİMLİK NUMARASI	
ADI	
SOYADI	
ÖĞRENCİ NUMARASI	

ADAYIN DİKKATİNE!

SINAV BAŞLAMADAN ÖNCE AŞAĞIDAKİ UYARILARI MUTLAKA OKUYUNUZ.

- 1. Bu sınavın süresi 120 dakika, soru sayısı 80'dir.
- 2. Her oturumda puanların birleştirilebilmesi için optik cevap kâğıtlarında aynı T.C. Kimlik Numarasının ve aynı öğrenci numarasının kodlanması gerekmektedir. Farklı kodlama yapıldığında cevap kâğıtlarınız eşleştirilemeye-cek ve puanlarınız hesaplanamayacaktır.

ÖZDEBİR'in hazırladığı bu sınavların her hakkı saklıdır. Hangi amaçla olursa olsun, tamamının veya bir kısmının ÖZDEBİR'in yazılı izni olmadan kopya edilmesi, fotoğraflarının çekilmesi, bilgisayar ortamına alınması, herhangi bir yolla çoğaltılması, yayımlanması veya başka bir amaçla kullanılması yasaktır. Bu yasağa uymayanlar doğabilecek hukuki ve cezai sorumluluğu, testlerin hazırlanmasındaki mali külfeti peşinen kabullenmiş sayılır.

TÜRKİYE GENELİ YKS DENEME İŞ TAKVİMİ

• Yanıt anahtarları ve video çözümler, sınavın son günü Pazartesi Saat 17.00'te yayınlanır.

• Sınav bitiminde toplanan soru kitapçıkları, sınav sonrası ilk Salı gününden önce dağıtılmaz.

• Sınavın kesin sonuçları ve sıralama listeleri, sınavdan 10 gün sonra yayınlanır.

66 Değerli Öğrencimiz,

Bu denememizin sonucunda bilgi eksiklerinizi, Türkiye genelindeki yaklaşık sıranızı ve puanınızı görebileceksiniz.

Soruların ve yanıtlarının paylaşılmaması, sınav kurallarına uyulması sizin ve tüm öğrencilerimizin en doğru sonuçlara ulaşmasını sağlayacaktır.

Gösterdiğiniz duyarlılığa teşekkür eder, başarılar dileriz.

Deneme sınav tarihlerimizi www.ozdebir.org.tr adresinden takip edebilirsiniz.





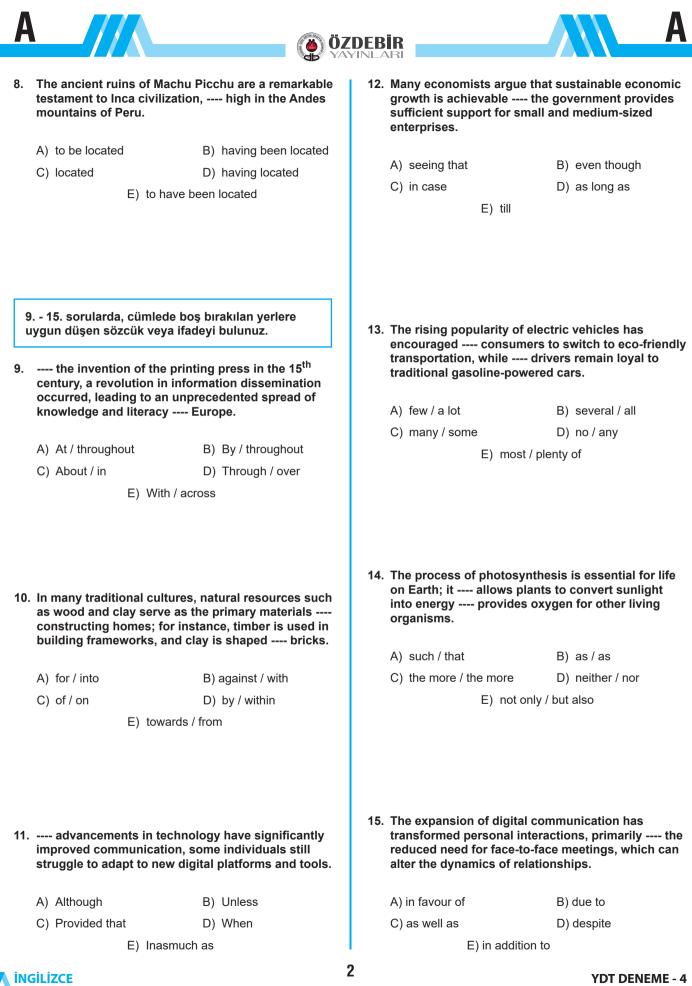
- 1. Bu testte 80 soru vardır.
- **2.** Cevaplama süreniz 120 dakikadır.
- 3. Cevaplarınızı, cevap kâğıdının İngilizce Testi için ayrılan kısmına işaretleyiniz.

	1 8. sorularda, cümlede boş bırakılan yerlere uygun düşen sözcük veya ifadeyi bulunuz.		 Environmental organizations are urging governments to stricter regulations to limit pollution and protect biodiversity in endangered ecosystems. 			
1.	As advancements in medical technology continued, a notable for more accurate and less invasive diagnostic tools emerged, prompting numerous research institutions to invest heavily in related innovations.			A) ignoreC) implementE) dismis	B) oppose D) anticipate	
	A) isolation B) demand C) variation D) exposure E) solution		5.	5. While modern architecture often emphasizes minimalism, many of its principles traditional design elements that have been appreciated for centuries.		
				A) get alongC) account forE) bring about	B) derive fromD) go throughbut	
2.	 2. By disrupting the natural habitat of various species, pollution can lead to consequences for biodiversity, often resulting in the extinction of sensitive organisms. A) prevalent B) negligible C) damaging D) consistent E) abundant 		6.	 The discovery of electricity was a turning point in human history, as it marked the moment when society to innovate and technological advancements rapidly. 		
				 A) had begun / have bee B) has begun / had been C) was beginning / have D) is beginning / made E) began / were made 	made	
3.	3. Studies indicate that individuals who engage in regular physical activity tend to experience improved mental health outcomes compared to their sedentary counterparts.		7.	 As environmental awareness grows, it is believed that renewable energy resources a crucial role in combating climate change and that more people adopt sustainable practices. 		
	A) independently	B) significantly		A) played / should	B) will play / may	
	C) deliberately	D) mutually		C) have played / might	D) had played / would	
	E) preciously			E) are playing / ought to		

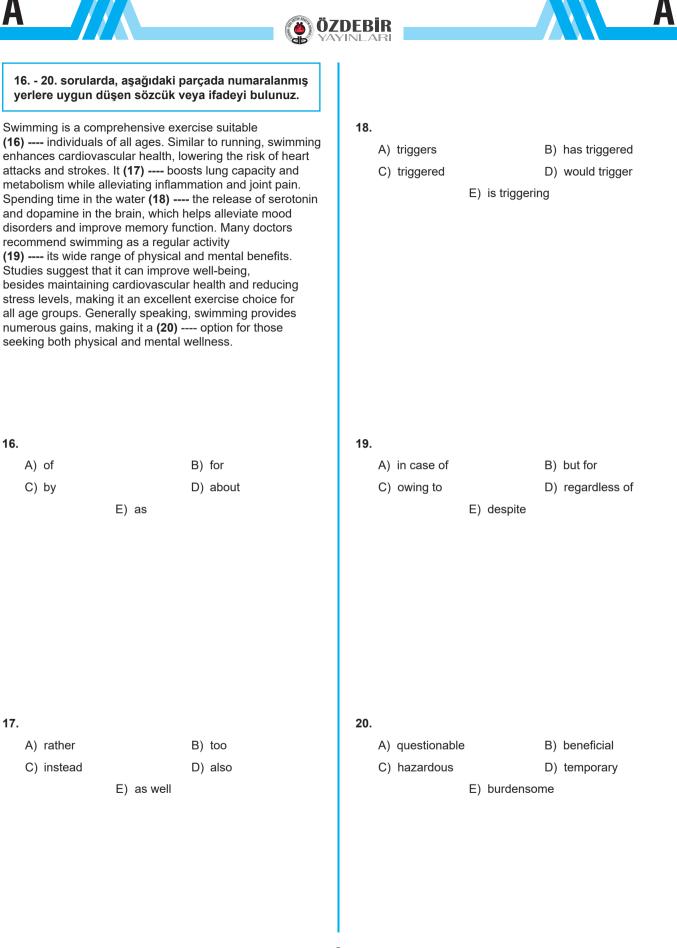
INGILIZCE

1

Diğer sayfaya geçiniz.



Diğer sayfaya geçiniz.







21. - 28. sorularda, verilen cümleyi uygun şekilde tamamlayan ifadeyi bulunuz.

- 21. Although the Roman Empire finally fell in 476, ----.
 - A) the Romans claimed that Romulus founded the city in 753 BCE
 - B) citizenship was given to every free male inhabitant of the empire
 - C) leading generals of the empire wanted more opportunities to win wealth and glory
 - D) its influence is still felt in the calendars and alphabets still in use today
 - E) the Roman Republic had a complex political and administrative system

- 23. Most physical therapy exercises require consistent practice over time to show noticeable improvement, ----.
 - A) because regular sessions allow therapists to track progress
 - B) even if the intensity of exercises is gradually decreased
 - C) although some patients experience initial discomfort and soreness
 - D) as certain exercises target specific muscle groups and functions
 - E) since the desirable results are not immediately visible at the beginning

- 22. ----, reducing single-use plastics and promoting sustainable alternatives have become key goals in environmental policies worldwide to mitigate pollution and preserve ecosystems.
 - A) Parallel to the significant increase in public awareness of plastic pollution in recent years
 - B) Because the demand for disposable plastic products continues to drop globally
 - C) Even though governments have implemented stricter regulations on waste management
 - D) With the introduction of new technologies to help a large portion of the global population transition to renewable resources
 - E) While the production of biodegradable materials remains costly and less efficient

- 24. ----, numerous cities are starting implementing comprehensive public transportation systems to reduce traffic congestion and pollution.
 - A) Whereas they received significant funding and public support
 - B) As they have recently recognized the urgent need for sustainable urban development
 - C) Notwithstanding the fact that some residents were resistant to changes in their daily commutes
 - D) Whether they collaborated with environmental organizations and experts
 - E) Until they secured funding from various government sources



25. Vaccination introduces dead or weakened diseasecausing substances into the body ----.

- A) because the large variety of cold viruses and their frequent mutation have prevented the development of an effective vaccine
- B) although the process formerly varied significantly between different types of vaccines
- C) while some individuals may experience mild side effects such as soreness at the injection site
- D) so that the immune system can recognize and remember these pathogens for future defense
- E) once the immune response has been adequately stimulated to ensure long-term protection

- 26. People often fail to recognize the impact of their screen time on mental health ----.
 - A) because they frequently engage in multitasking while using devices
 - B) given that they believe digital interactions can replace in-person communication
 - C) although many studies highlight the connection between screen time and anxiety
 - D) since they tend to prioritize their well-being over productivity
 - E) so that they can justify spending more hours on their devices

- 27. Whereas online shopping offers unparalleled convenience and the ability to compare prices easily from the comfort of one's home, ----.
 - A) traditional retail stores enhanced their in-store experiences to attract customers
 - B) many shoppers still appreciate the tactile experience of examining products before purchasing
 - C) the rise of e-commerce has created significant job opportunities in various sectors
 - D) online platforms frequently provide detailed reviews that influence buying decisions
 - E) shopping malls have become less relevant in today's digital age

- 28. While solar energy is often praised for its potential to provide a clean source of power, ----.
 - A) it remains the most popular form of energy generation globally
 - B) many countries have begun to gradually eliminate fossil fuels
 - C) solar technology has advanced rapidly in recent years
 - D) the low initial costs of installation encourage many homeowners to adopt it
 - E) its effectiveness depends significantly on geographical location and climate





A

29. - 31. soruları aşağıdaki parçaya göre cevaplayınız.

Maria Gonzalez was a prominent advocate for women's rights in the United States during the 1970s and 1980s. She dedicated her life to fighting for gender equality and social justice. Maria became involved in activism during her college years when she joined the Women's Liberation Movement. In 1973, she helped organize a major rally to protest against workplace discrimination. By 1978. she co-founded the National Organization for Women's Rights (NOWR), which aimed to empower women through education and employment opportunities. Throughout the 1980s, Maria worked tirelessly to raise awareness about issues such as domestic violence and reproductive rights. In 1984, she ran for a seat in the local government, becoming one of the first Hispanic women to do so in her city. Although she did not win the election, her campaign inspired many young women to get involved in politics. Maria also collaborated with international organizations to promote women's rights globally, advocating for policies that support equality and justice for women everywhere.

29. What can be inferred from the passage about women's rights in the 1970s and 1980s?

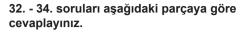
- A) No one was willing to help Hispanic women during this time.
- B) Women's access to education and employment opportunities was limited.
- C) All of the women in the United States were members of NOWR.
- D) Women were not allowed to run for political office, regardess of their origins.
- E) Most U.S. colleges did not admit women due to widespread sexism.

- 30. Which statement is true about Maria Gonzalez's political involvement?
 - A) It enabled authorities to become aware of gender discrimination against women at work.
 - B) It helped her gain worldwide recognition, despite her defeat in 1984.
 - C) It paved the way for other women and encouraged them to advocate women's rights in government policies.
 - D) It caused her to lose her dignity in the eyes of other women.
 - E) It discouraged her from collaborating with international organizations in promoting women's rights.

31. What is the main theme of the passage?

- A) Maria Gonzalez's election campaign for local government.
- B) The human rights groups that Maria Gonzalez was part of.
- C) The reason why Maria Gonzalez was a role model for Americans.
- D) Maria Gonzalez's contributions to women's rights movements.
- E) Maria Gonzalez's moral beliefs about gender equality.





Recent advancements in robotics have led to the development of highly sophisticated robotic arms that can mimic human motion with remarkable precision. These robotic arms are being utilized in various fields, including surgery, rehabilitation, and manufacturing. Unlike earlier robotic models that were limited to predefined tasks. these new arms employ advanced artificial intelligence (AI) algorithms, enabling them to adapt and learn from their environments. Researchers from the Massachusetts Institute of Technology (MIT) and Stanford University collaborated to create these robotic systems, which are capable of performing complex procedures that require fine motor skills. For instance, in surgical applications, these robotic arms can assist surgeons by providing stability and precision, reducing the risk of errors during operations. Moreover, they can be programmed to perform repetitive tasks in manufacturing, increasing efficiency and productivity. The potential of these robotic arms goes beyond industrial use; they hold promise for enhancing the quality of life for individuals with disabilities by enabling them to regain some level of independence through assistive technologies.

- 32. According to the passage, the new robotic arms can potentially improve medical procedures because ----.
 - A) they are only designed for surgical applications, making them unsuitable for use in other fields.
 - B) they can replace human surgeons, removing the need for human involvement in surgeries.
 - C) they are capable of adjusting to and acquiring knowledge from their surroundings
 - D) they have been in use for many years, with continuous improvements in accuracy and efficiency
 - E) they are simpler than previous models, with more intuitive designs and easier maintenance

33. Which statement is true according to the passage?

- A) Massachusetts Institute of Technology and Stanford University have jointly designed the new AI-based robotic arms.
- B) The previous models of robotic arms were more effective than the current ones.
- C) The new robotic arms do not require any programming.
- D) Robotic arms have always been used primarily in surgical applications.
- E) Surgical operations now heavily rely on robotic arms, which have made significant advances in recent years.

- 34. What is the author's primary purpose in this passage?
 - A) To discuss the challenges faced in developing robotic arms.
 - B) To explain the historical development of robotics.
 - C) To highlight the upsides of using robotic arms in various fields.
 - D) To promote the idea that robots will take over human jobs.
 - E) To provide detailed technical specifications of the new robotic arms.





A

35. - 37. soruları aşağıdaki parçaya göre cevaplayınız

The Iroquois Confederacy, also known as the Haudenosaunee, is a group of Native American tribes primarily located in the northeastern United States and southeastern Canada. Established around the 15th century, the confederacy originally comprised five nations: the Mohawk, Oneida, Onondaga, Cayuga, and Seneca. The Iroquois are known for their sophisticated political system and democratic principles, which influenced the formation of the United States government. They lived in longhouses made from wood and bark, which could house multiple families. The Iroquois were skilled farmers, growing crops such as corn, beans, and squash, often referred to as the "Three Sisters." Over time, the confederacy became known for its strong military alliance and successful resistance against European colonization. In the 18th century, the Iroquois faced significant challenges as their lands were encroached upon, and they had to navigate complex relationships with both colonial powers and other Native American tribes.

35. What can be inferred about the Iroquois Confederacy from the passage?

- A) They completely disappeared due to colonization.
- B) They were known for their strong agricultural practices and political organization.
- C) Their primary focus was on military conquest over diplomacy.
- D) They have always been in conflict with other Native American tribes.
- E) They primarily lived in small, isolated communities.

- 36. According to the passage, which statement is true about the Iroquois?
 - A) They got along well with European colonizers because of their peaceful nature.
 - B) They formed the first democratic government in the world.
 - C) They came into being when five nations—the Mohawk, Oneida, Onondaga, Cayuga, and Seneca —united.
 - D) They had no significant influence on the United States government.
 - E) They were primarily nomadic people who did not settle in one place.

37. The main purpose of this passage is to ----.

- A) explain the challenges faced by the Iroquois in the 18th century.
- B) provide a brief overview of the history and significance of the Iroquois Confederacy.
- C) compare the Iroquois with other Native American tribes.
- D) discuss the agricultural practices of the Iroquois people.
- E) highlight the architectural styles of Iroquois longhouses.





38. - 40. soruları aşağıdaki parçaya göre cevaplayınız.

Throughout history, numerous cultures have attached significant meaning to storytelling, believing it serves not only as entertainment but also as a means of conveying wisdom and preserving history; however, the latter is prioritized. The ancient Greeks held storytelling in high regard, often associating it with the Muses, goddesses who inspired the arts and sciences. Renowned poets like Homer used storytelling to relay epic tales that shaped Greek identity and morality. In contemporary times, storytelling has evolved but remains a vital part of various cultures, utilized in education, therapy, and community-building. Modern psychologists argue that storytelling helps individuals process their experiences and emotions, providing a framework for understanding complex events. A study by Dr. Rebecca Morgan found that people who engage in storytelling tend to show improved emotional regulation and greater empathy toward others. Moreover, storytelling is not limited to verbal expression; it can be found in various forms, including written narratives, visual arts, and performance.

38. According to the passage, storytelling is primarily seen as a means to ----.

- A) entertain audiences with fictional tales
- B) analyse the psychological states of individuals
- C) preserve history and convey wisdom
- D) inspire artistic creativity in various forms
- E) challenge traditional moral values

39. From Dr. Rebecca Morgan's study, it can be concluded that storytelling ----.

- A) is an outdated practice that lacks relevance today
- B) has a detrimental effect on emotional understanding
- C) contributes to better self awareness of emotions and promotes empathy
- D) is effective only in verbal communication
- E) reflects the idea that it should transfer history and wisdom to future generations

40. The main purpose of the passage is to ----.

- A) explore the historical significance of storytelling
- B) promote storytelling as a therapy tool
- C) contrast different methods of storytelling
- D) illustrate the impact of storytelling on culture and psychology
- E) provide a critique of contemporary storytelling practices







41. - 43. soruları aşağıdaki parçaya göre cevaplayınız.

Creativity is often misunderstood as merely the act of producing something new. However, it encompasses a broader spectrum that includes the process and the context in which new ideas are formed. While Big-C creativity involves significant breakthroughs, such as groundbreaking scientific discoveries or influential art movements, Little-C creativity manifests in everyday activities, such as problem-solving in daily life or crafting a unique story. Children frequently engage in Little-C creativity, where they explore their environment and express themselves through various mediums, like drawing or storytelling. Importantly, the concept of Mini-C creativity highlights the subjective experience of creativity, emphasizing that every individual can interpret their experiences in novel ways. This perspective aligns with the belief that creativity is an inherent trait in all individuals, nurtured by their cultural context and personal experiences. By recognizing these different forms of creativity, we can appreciate the richness of creative expression across all ages.

- 41. According to the passage, the primary distinction between Big-C creativity and Little-C creativity is that ----.
 - A) Big-C creativity is typically linked to revolutionary innovations, whereas Little-C creativity pertains to daily problem-solving and personal expression.
 - B) Little-C creativity is restricted to artistic endeavors, whereas Big-C creativity includes scientific innovations
 - C) Big-C creativity is typically seen in adults, while Little-C creativity is solely exhibited by children
 - D) Little-C creativity lacks the depth of Big-C creativity, making it less significant in the realm of creativity studies
 - E) Big-C creativity requires extensive training, whereas Little-C creativity can be spontaneously displayed by anyone

- 42. Which of the following can be understood from the passage?
 - A) Children can achieve Big-C creativity if they master a specific domain at a young age.
 - B) Mini-C creativity is a more complex form of creativity that most individuals cannot attain.
 - C) Everyday actions and experiences in one's life can lead to personal and novel interpretations, reflecting Mini-C creativity.
 - D) Big-C creativity is often undervalued compared to Little-C creativity in educational settings.
 - E) The concept of creativity is universally defined and does not vary across cultures.

- 43. The underlined word "manifests" is closest in meaning to ----.
 - A) maintains
- B) enhances
- C) confuses
- D) conceals

E) appears

Sinav kodu (Y2425)





44. - 48. sorularda, karşılıklı konuşmanın boş bırakılan kısmını tamamlayabilecek ifadeyi bulunuz.

44. Anna:

 Did you know that some scientists believe human emotions can influence weather patterns?

Liam:

- ----

Anna:

 Exactly! For instance, events like concerts or protests can sometimes create microclimates. These gatherings can alter the temperature, humidity, and air quality in localized areas due to the concentration of people and the materials used in the event.

Liam:

- So, you're saying that collective human activity might have a measurable effect on the environment.
- A) How does this theory connect to global warming?
- B) Are you suggesting that people's feelings can control storms or rain?
- C) That sounds fascinating! Can you give me some examples of such occurrences?
- D) Do scientists study these effects only in urban areas?
- E) Could this mean that mood changes in cities lead to frequent weather changes?

45. Oliver:

 I heard that a new drug was developed to treat rare genetic disorders. Do you know how it works?

Emma:

- ----

Oliver:

 Interesting! It sounds like this treatment could bring hope to many patients who had no options before.

Emma:

- Yes, and it also opens up possibilities for other similar therapies.
- A) Unfortunately, no. Does this treatment target the root cause of the disorders?
- B) It uses gene editing to correct the faulty DNA responsible for the disorder.
- C) How many people are expected to benefit from this drug?
- D) Is this drug already available in the market, or is it still in trials?
- E) Yes, but I have some concerns about the ethical side.

46. Anna:

Do you think humans will ever find a way to generate unlimited clean energy?

Tom:

 Possibly! But even if they do, it'll likely take a few more decades of research.

Anna:

- ----

Tom:

- Well, with how fast technology is advancing, who knows? We might be closer than we think.
- A) Do you believe that scientists are already working on it?
- B) I wonder if this technology would even be affordable for everyone.
- C) Imagine the impact that could have on our planet's environment!
- D) How soon do you think people will start to travel to other galaxies?
- E) What if they make a breakthrough much sooner than expected?





 Have you ever read any novels by Agatha Christie?

Student:

- Yes, I recently finished reading *Murder on the Orient Express.*

Teacher:

- ----

Student:

- Because it features Hercule Poirot solving a complex mystery, and his role as the backbone of the novel makes it particularly captivating to the audience.
- A) What made you interested in that particular novel? The author or the plot?
- B) Do you have any idea why it's considered one of her best works?
- C) Why do you think she chose to set the story on a train?
- D) How did you perceive Hercule Poirot's character? Would you describe him as authoritative?
- E) Was the book so well received by readers upon its publication?

48. Mark:

 I don't quite get how yoga has gained so much popularity and is practised by people of all ages.

Lucy:

Mark:

 You have a point! It's accessible to everyone, regardless of age or fitness level, and it promotes both physical and mental well-being.

Lucy:

- Plus, the flexibility and strength benefits it offers are also appealing to many.
- A) It might be because it doesn't require any special equipment or training to get started.
- B) Probably because many people think it's only for physical health, not mental health.
- C) Well, some studies show it's very effective in reducing stress levels.
- D) I disagree! Yoga is quite an ordinary method to eliminate stress.
- E) I think people are just drawn to activities that have both spiritual and physical benefits.

49. - 53. sorularda, verilen cümleye anlamca en yakın cümleyi bulunuz.

- 49. Tuberculosis, known as one of the most ancient and fatal diseases in human history, has impacted populations worldwide for thousands of years, gaining foreboding names such as "the white plague" and "the destroyer of youth."
 - A) Historically, tuberculosis was a deadly disease that was once widespread, and this situation continues to this day, earning it intimidating names such as "the white plague' and "the destroyer of youth."
 - B) Throughout history, tuberculosis, which has mostly affected young people for thousands of years, earning it foreboding names such as "the white plague" and "the destroyer of youth," is no longer a fatal disease.
 - C) Tuberculosis, a historically devastating disease, has been affecting humans worldwide for thousands of years and has gained foreboding names, including "the white plague" and "the destroyer of youth."
 - D) Known as "the white plague" and "the destroyer of youth," tuberculosis is a recent disease that has become a global health crisis, particularly affecting young populations.
 - E) Tuberculosis, also known as "the white plague" and "the destroyer of youth," has been a deadly disease for centuries, but it hasn't affected most of the world's population.
- 50. Furniture makers are increasingly exploring methods to repurpose wood and fabric components rather than discarding them when a piece of furniture is no longer needed.
 - A) It is crucial for furniture manufacturers to utilize wood and fabric parts from old furniture before they are completely discarded.
 - B) According to furniture makers, wood and fabric components from unused furniture should be exploited effectively.
 - C) Before furniture is thrown away, all its components, whether made of wood or fabric, can be repurposed by furniture makers in various ways.
 - D) Furniture producers are more frequently seeking ways to recycle wood and fabric materials instead of throwing them away when a furniture item is no longer required.
 - E) What makes recycling important for furniture makers is that many components, including wood and fabric, are reused.



- 51. Objects discovered in ancient ruins often require different conservation techniques compared to those found in more modern settings; therefore, archaeologists must be adept at handling these items without compromising the historical data they contain.
 - A) The reason archaeologists must carefully handle objects found in ancient ruins, without distorting the historical data they contain, is that these objects require different conservation techniques than those used for more modern artifacts.
 - B) Protecting objects discovered in ancient ruins is challenging because, unlike those found in more modern settings, they are more fragile, which makes it difficult for archaeologists to gather sufficient data.
 - C) Archaeologists put considerable effort into understanding how to extract meaningful information from objects discovered in ancient ruins, while taking care to prevent damage by using different techniques.
 - D) Fearing the loss of the information they contain, archaeologists have developed methods to preserve objects gathered from ancient sites, but not those from more modern settings.
 - E) To ensure the safety of objects found in ancient ruins and the information they contain, archaeologists know they must use different techniques from those employed for objects found in more modern settings.
- 52. Giraffes have long necks that allow them to reach food high in trees, but these necks also help them spot predators from a distance, which provides an additional advantage in their environment.
 - A) Thanks to their long necks, which help them spot predators from a distance and reach food high in trees, giraffes are well adapted to their environment.
 - B) Giraffes' long necks serve two functions: they allow them to reach food high in trees and help them spot predators from afar, offering protection.
 - C) The primary function of giraffes' long necks is to help them access food in tall trees, while also serving as an early warning system against predators from a distance.
 - D) Giraffes with long necks have an advantage because they can access food in tall trees and easily spot predators from a distance, which provides an extra benefit.
 - E) There are two extra benefits of having long necks for giraffes: they can reach food in tall trees and spot predators from a distance.

- 53. Dreams are experiences that feel real while we are in them, but they have no actual basis in the external world and are instead entirely the product of our mind, separate from any physical stimuli or events around us.
 - A) Dreams are sensations that seem genuine during the time we experience them, but they are not grounded in the external world and are solely the creation of our minds, independent of any external stimuli or events.
 - B) Dreams are experiences that feel very real at the time of sleep, and they are entirely influenced by external events or stimuli, making them reflections of the physical world around us.
 - C) While dreams may appear convincing and true to life, unlike mind, they are a direct response to physical sensations and events occurring in our environment, shaping them in a way that mirrors reality.
 - D) Dreams are feelings that seem real during sleep, but they are the result of interactions with our mind and surroundings, somewhat influenced by external stimuli such as sounds, lights, or other physical occurrences.
 - E) Although dreams may feel genuine, they are not solely the product of our minds; instead, they arise from the events and stimuli in the physical world, which contribute to their realism.

54. - 58. sorularda, verilen durumda söylenmiş olabilecek sözü bulunuz.

- 54. You order dinner at a café and pay with cash. Later, you realize that the cashier has given you less change than you were supposed to receive. So, you call the café and politely say: ----
 - A) Your cashier gave me the wrong amount of change. Can you imagine how frustrating this is for me?
 - B) I just noticed that I received less change than expected. Would it be possible to check and correct this error?
 - C) I think your cashier should be more careful. How do you expect customers to trust your service?
 - D) I don't remember exactly how much I paid, but the change seemed less. Can you investigate it right away?
 - E) I'm already dealing with a lot, and now I have to sort this out. Can you send someone with my correct change?

